

## **Product/Process Change Notice**

**Product Line:** ME4 Series

Notice Type: End-of-Life Notice Effective Date: October 9<sup>th</sup> 2019

As of October 9<sup>th</sup> 2019 the ME4 Series IP Cameras will be considered EOL and can be ordered while supplies last. March Networks will continue to provide technical support and repair services for the products listed in table 2 below for the duration of the warranty period. Any products sold after the last time buy date will be held to the end of support date listed below.

The following table identifies the key dates for the discontinuation of the ME4 Series IP Cameras.

## **Table 1: Key Dates**

Phase	Description	Date
Announcement Date	Date announcement was delivered to customer base.	October 9 <sup>th</sup> , 2019
Last Time Buy Date	Last date March Networks will commit to having product available for sale. March Networks will continue to sell product after this date as supplies allow.	October 31st, 2019
End of Repair Date	Last date that March Networks will commit to repairing returned product.	October 31st, 2022
End of Support Date	Last date that March Networks will commit to ensuring that these products will remain compatible with other software components or providing any software updates to resolve issues.	October 31 <sup>st</sup> , 2022

In cases where there is no longer inventory to fulfill an order, we will work with our CSP partners to recommend a substitute replacement product.

**Table 2: Products Affected** 

Discontinued Product	Discontinued Part Number	Recommended Replacement	Replacement Part Number
ME4 Outdoor IR Dome	32459-101 (2.7mm-12mm)	SE4 Outdoor IR Dome	37403-101 (2.7mm-12mm)
ME4 Outdoor IR Bullet	33166-101 (2.7mm-12mm) 33166-102 (9mm – 22mm)	SE4 IR DuraBullet	37402-101 (2.7mm-12mm)
ME4 IR MicDome	33164-101 (2.8mm RJ45) 33164-102 (4.0mm RJ45) 33164-103 (2.8mm M12) 33164-104 (4.0mm M12)	SE4 IR MicDome	37431-101 (2.8mm RJ45) 37431-102 (4.0mm RJ45) 37431-103 (2.8mm M12) 37431-104 (4.0mm M12)
ME4 Box Cameras	33168-101 (without lens) 33168-102 (2.8mm-8mm) 33168-103 (8.5mm-50mm)	No Replacement	N/A