Safety First

Keep your customers and employees safe during COVID-19

As businesses reopen, business owners need to create an environment that is safe for all occupants, while still delivering exemplary customer service. The **Health Compliance Solution** from March Networks® delivers real-time alerts — complete with video — about site occupancy, elevated body temperatures, and compliance to health and safety policies (like safe hand washing practices), at all of your locations.

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Three ways to help you with your commitment to socially responsible guidelines

1 **Monitor and measure your site occupancy in real-time with 99%+ accuracy**

This single system alerts in-store employees about occupancy levels so they can take necessary action

- Count all customers entering and exiting your facility
- Get real-time alerts when occupancy limits are getting close or have been exceeded
  - Local monitor changes color and indicates total number of current occupants (and how far over the threshold you are)
  - Local Philips Hue light illuminates to alert management and employees
  - Automated text message notifies management
  - Automated email contains pertinent information and a link to a snapshot from the in-store camera
- Limit the number of employees in shared spaces, including kitchens, break rooms, and offices
- Occupancy threshold warnings help you stay ahead of the game to keep occupants safe
- Public view monitor communicates occupancy levels to customers

From headquarters...

- Monitor multiple sites simultaneously
- Color coding draws attention to issues
- Receive maximum occupancy email/SMS alerts
- Review historical compliance via March Networks Searchlight™ occupancy dashboards
- Identify and focus on problem sites

Visitors
number of people

ALERT! Thermal alarm at Market St., West Chester entrance

98.6 °F

100.4 °F

② Be alerted when an occupant has an elevated body temperature

Integrate leading third-party thermal cameras to monitor the body temperatures of everyone entering the facility, and get real-time alerts on elevated temperatures

- Automated text message notifies management
- Automated email contains pertinent information and a link to a snapshot of the incident from the in-store camera
- List alerts across all sites
- Filter by site or camera
- Identify high-risk sites

In order to enhance accuracy, thermal cameras must be deployed according to specific conditions and processes

③ Enforce health, safety and operations initiatives that have been established in the new normal

Review lists of events and transactions — complete with video — that are important to you.
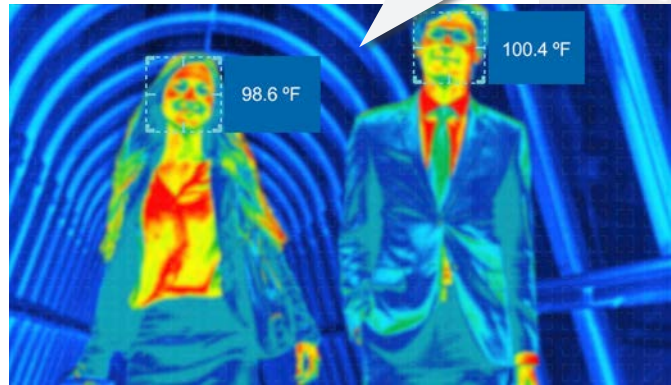
- Get reports on activity at the hand washing station and be notified about employees who spend less than the mandated amount of time there.
- Learn whenever a merchandise exchange or return is conducted
- Be aware of how many customers are in the queue, along with their wait times
- Easily pinpoint product sales limit violations
- Monitor stock levels
- Check conversion rates for high-demand items
- Visually verify contactless order fulfillment
- Report on actual service provider (Grub Hub, Uber Eats, etc.)
- Receive daily emails listing all instances of exceptions; these emails include a link to the details and video for each instance

Review snapshots from the cameras at your sites to see what's happening at each location.

- Discern safety issues like whether employees are masked, Plexiglass barriers are in place, and social distancing markers are clearly visible
- Consider if space is available and should be dedicated to curbside pickup, buy on-line pickup in store (BIOPS), etc.
- Verify all emergency exits and escape routes are unimpeded and functional

The solution that's custom-built for COVID-19 compliance

Every aspect of this portfolio has been specifically designed to help business owners keep employees and customers safe, and follow government safety guidelines to avoid the risk of being shut down.
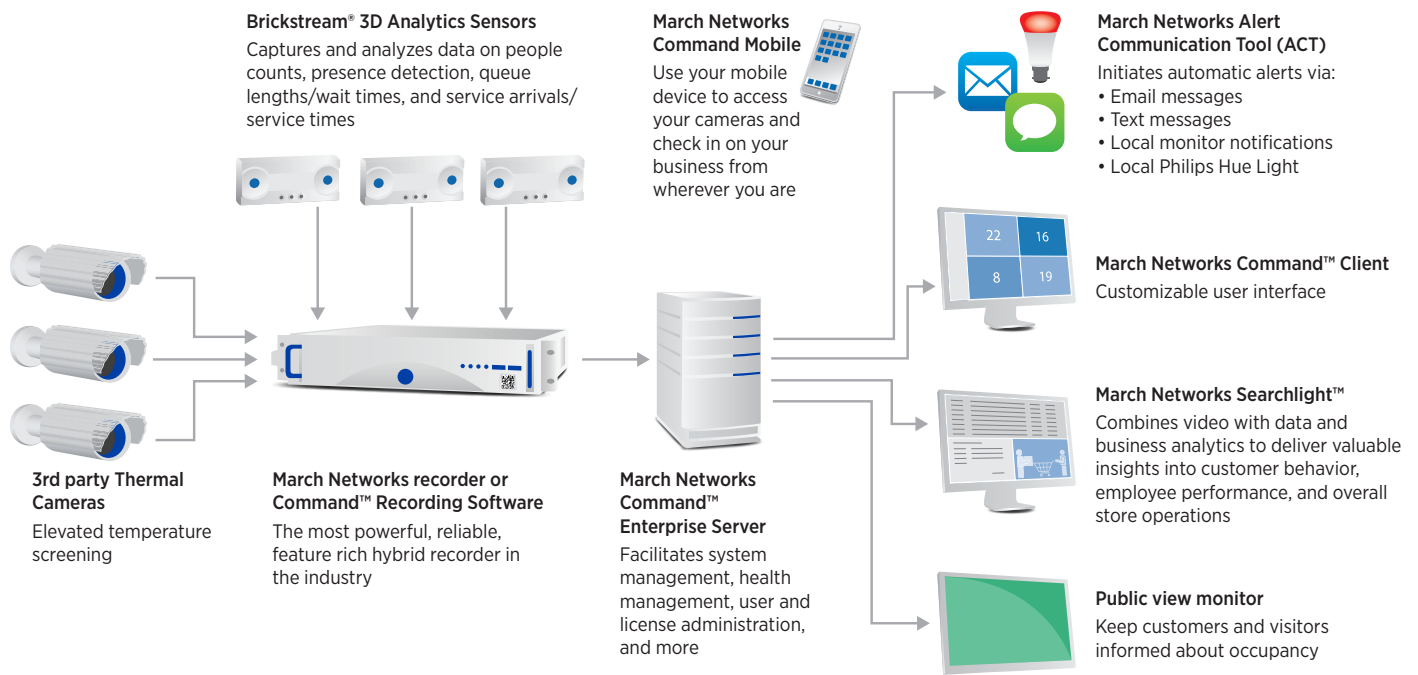
Configurable, scalable, and flexible as environments change

Based on local guidelines, your requirements will vary from site to site, and those requirements will change as COVID-19 stipulations progress from one phase to the next and businesses continue to re-open. This solution is designed to fit your operational needs today, and evolve as those needs change.

Add on analytics cameras!

The ME6 Series cameras from March Networks feature a set of AI-powered video analytics to help your business adhere to current policies like:

- Wrong direction detection in instances where traffic patterns are expected to flow in a certain direction
- Intrusion detection for facilities that are restricting the general public from entering specific areas or zones, such as closed dining areas.
- Direction detection for cases where management wants to be notified when someone crosses a virtual line

Brickstream® 3D Analytics Sensors
Captures and analyzes data on people counts, presence detection, queue lengths/wait times, and service arrivals/service times

March Networks Command Mobile
Use your mobile device to access your cameras and check in on your business from wherever you are

March Networks Alert Communication Tool (ACT)
Initiates automatic alerts via:
• Email messages
• Text messages
• Local monitor notifications
• Local Philips Hue Light

March Networks Command™ Client
Customizable user interface

3rd party Thermal Cameras
Elevated temperature screening

March Networks recorder or Command™ Recording Software
The most powerful, reliable, feature rich hybrid recorder in the industry

March Networks Command™ Enterprise Server
Facilitates system management, health management, user and license administration, and more

March Networks Searchlight™
Combines video with data and business analytics to deliver valuable insights into customer behavior, employee performance, and overall store operations

Public view monitor
Keep customers and visitors informed about occupancy

To learn more about how you can keep your customers and employees safe and compliant during COVID-19, please visit: www.marchnetworks.com/health-compliance-solution

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